

## Star Mountain Water Supply Corp. Notice of Rate Increase

As you are all aware, the cost of everything has gone up significantly. This includes our cost for fuel for our generators and equipment, chemicals for water treatment, and materials such as pipe and fittings. All these things are used to keep supplying quality water to you. As a nonprofit water system, our only way to address these increased costs is unfortunately to pass it on to our members. We are trying to keep our rates as low as possible, but the current economy has forced us to implement a rate increase. During the Star Mountain Water Supply Corporation's monthly board meeting held on August 12, 2025, our board approved to increase the Base Rate for standard meters from \$36.25 to \$58.00 per month, and to increase the Standard Meter Buy-In to \$3,000.00 (which includes the Membership Fee). There will also be an increase to the current per gallon usage rates.

The new base and gallon usage rates will be **effective October 1, 2025** (bill due date 10/15/2025). Base fees for non-standard meters are multiplied by the base fee for a standard meter in accordance with TCEQ guidelines.

Meter Size	Current Base Fee	New Base Fee
<b>Standard 5/8" Meter</b>	\$ 36.25	\$ 58.00
<b>1" Meter</b>	\$ 90.62	\$ 145.00
<b>1 ½" Meter</b>	\$ 181.25	\$ 290.00
<b>2" Meter</b>	\$ 290.00	\$ 464.00
<b>3" Meter (depending on type)</b>	\$ 326.25	\$ 522.00 – 1,015.00
<b>4" Meter (depending on type)</b>	\$ 906.25	\$1,450.00 – 1,740.00
<b>6" Meter (depending on type)</b>	\$1,812.50	\$2,900.00 – 3,625.00

Tier(gal.):	\$/1,000 gal.:	Current Tier:	New Tier (gal.):	\$/1,000 gal.:	New Tier
<b>0 - 1000</b>		\$ 3.50	<b>0 - 1000</b>		\$ 4.00
<b>1001 - 2000</b>		\$ 5.00	<b>1001 - 2000</b>		\$ 6.60
<b>2001 - 6000</b>		\$ 6.00	<b>2001 - 6000</b>		\$ 7.80
<b>6001 - 10000</b>		\$ 7.00	<b>6001 - 10000</b>		\$ 8.80
<b>10001 - 20000</b>		\$ 8.00	<b>10001 - 20000</b>		\$ 10.35
<b>20001 - 40000</b>		\$ 9.00	<b>20001 - 40000</b>		\$ 11.00
<b>40001 - Up</b>		\$ 10.00	<b>40001 - Up</b>		\$ 12.65

All bills are mailed on or about the first business day of each month and are due in full by the 15<sup>th</sup> of the month. A late fee of **\$5.00** will be charged to all unpaid accounts after the 15<sup>th</sup> and a **\$12.50** collection fee will be charged after the 20<sup>th</sup>. Any account that has not paid the full balance shown on the disconnect notice will be subject to disconnect at any time after the date on the letter. If locked for non-payment, a **\$50.00** re-connect fee will be charged and the full balance on the account must be paid for service to be restored.

All customers now can sign up for your own Customer Portal to review billing and payment history, amount due, and you have the option to set up auto pay. Just hop on our website [www.smwsc.com](http://www.smwsc.com) to get started.

We encourage all of Star Mountain Water Supply Members to sign up for alerts on our web site which is [www.smwsc.com](http://www.smwsc.com). These alerts will notify you if water must be shut off to repair the lines or other information you might need to know. So please hop on our website and take advantage of this great feature.

Our Consumer Confidence Report is available now! To access it, enter this web address into your internet browser: <https://smwsc.com/ccr1>, or call our office 903-877-3096 and we can mail you a copy!

If you have any questions, or if I can help you in any way, please do not hesitate to call our office. Office hours are from 9:00am – 3:00pm Monday – Friday.

Thank You,

*Rita Cline*

Office Manager

Star Mountain Water Supply Corp.

PO Box 528

Winona, Tx. 75792

P)903-877-3096

F)903-877-3517